

Location and trainers

The BIZZ! "In shape to do" business program for organizational development takes place at a location to be determined elsewhere. An international team of senior trainers will provide the BIZZ! program. We are pleased to introduce ourselves to you.



Reactions of customers



Marcel Koster, MBA, Managing Director of Delivery CCS:

'In order to professionally train our consultants who work at CCS, we approached Chenta by asking them if they could possibly develop a game so that the professional level of our consultants might improve and so that the bonding within the team could become more cohesive. As soon as we had asked ourselves this question, we were guided by Chenta in a process to discover why this need had arisen and to monitor if this really was what we actually needed. Which developments had played a role within the organization and the market so that the necessity became so great that we had decided to take this step? After having participated in three sessions with the MT of the consulting organization, it was soon determined that the need was greater than simply designing a game which would serve as an instrument.'

Chenta subsequently mapped out a path for the organization to grow. The approach consisted of an analysis to be held with the consultant by means of a Lifo test. After that, each individual consultant determined his or her own learning goals. All of this input is then used during a training program that lasts several days so that the consultant's development can unfold. This appeared to be the perfect formula. Much of the scepticism concerning the training of consultants is skillfully eliminated during the face-to-face consultations. That is why everyone was so motivated to start when the training program began and why, at the beginning of the training program, it felt so invigorating.

*The results of the training program **far exceeded my expectations**. In addition to the overwhelming enthusiasm felt by all the participants, the bond felt by the team within the organization became much closer. The feelings of trust shared by our colleagues has grown and colleagues are going once again to one another when they have questions. The consultant's confidence has grown so much that the turnover generated by our consultants was much greater than the costs. **Customer satisfaction has also increased as a whole on a scale from 1 to 5 by more than one point**. All things considered, the training program has delivered more than we had expected it to and the period in which we were to earn back our investment **has been reduced to less than half the time**. I would like to take the opportunity to pay the ladies at Chenta a well-deserved compliment for the results obtained.'*



Cor Altorf, Senior Webconsultant:

"What I valued the most about the BIZZ! programme is Lidwien's spiritual and individual approach. I received quite a lot of tools which I can use to achieve my own individual goals."

Hans Hamoen, Senior consultant:

"What I valued the most was the moment when I experienced my own self-development during the training. Thank you for giving me the key to gain entrance to my feelings."

Like to receive more information or a consultation without any obligation?

Feel free to get in touch with us for a free consultation with Laura van der Brugge MBA, through laura.van.der.brugge@chenta.nl or +31 (0)24-322 80 77.

